



CENTRE DE SANTÉ NEWSLETTER

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Exciting News Centre de santé has been fortunate since its opening in 2015 to have the support of the MRC Memphremagog. Over the years, the MRC has encouraged us, sharing its intellectual expertise as well as its financial strength. You can see the most recent example of our good fortune – our new website (www.csvm.ca). When CSVm representatives told the MRC that we were in the process of redesigning our website to highlight who we are, they offered us financial aid to begin the task. We want to highlight the fact that we are a not-for-profit cooperative that provides quality primary and preventative healthcare services to everyone in a bilingual atmosphere with quick appointments, follow-up, and little or no waiting. We work as a team, and we include the patient as an integral team member. Our services are based on excellence and transparency. The second Phase of our website development will be even more functional. We believe it will help the community to a healthier life.

More Exciting News We are delighted to have attracted several experienced family physicians to join our team of dedicated nurses and other health professionals. Same or next day appointments are readily available, as are appointments for non-urgent issues. Phone us at 819-838-1082 and press 2 for urgent care. If you have non-urgent needs, call the same number and press 0 to speak to the secretary.

Spotlight on two new directors – your representatives to oversee the Centre de santé

Michel Rodrigue was elected to the Centre Board of Directors in November. He is the founder of *The Format People*, a business that has expertise in every aspect of television and marketing. Michel brings this and his strategic planning skills to the Centre de santé in order to bring more visibility and new members to our organization.



Maryse Plourde is a recently retired human resources specialist. She brings to the Centre de santé skills which will consolidate our strengths and improve on our service delivery. Maryse knows Quebec's Health insurance agency (RAMQ) well, having consulted for them. She also brings to the Centre her whimsical artistry in creating pieces of jewelry and donating a portion of their sale price to the Centre.

In the coming months, we will highlight your other directors.

Thank you for choosing Centre de santé and for your continued support.